

SLOT OPERATIONS

Find the floor performance you're leaving on the table

Automate performance monitoring across properties and sources to surface gaps, underperforming games, placement issues, and setup mismatches.



Chata.ai reads across your CMS: slot performance, player profiles, PAR sheets, and floor layout without moving your data.

CMS agnostic. No data migration. No system replacement.

See the issues before they affect your bottom line

Cross-property gaps

Receive an alert

Cross-Property Game Variance

Identify game themes at all properties with 3+ machines each and >2-point actual hold variance over the last 6 months.

Explore further

"For Frontier Blaze, show me actual hold percentage and coin in per unit per day by day of week at each property over the last 3 months"

"For Frontier Blaze, compare denomination, max bet, average bet size, actual hold percentage, and theo hold percentage at each property."

"For Frontier Blaze, show me the bank, zone, machine count, average actual hold %, and average coin in per unit per day at each property over the last 6 months."

The Silent Revenue Leak

Receive an alert

Sustained Hold Leak Detected

Jade Fortune (12 machines) has held 2.3 points below theo every month since June. Estimated shortfall: \$61,400.

Explore further

"Which game themes have had actual hold % more than 2 points below theo hold % for 3 or more consecutive months, with at least 3 machines on the floor."

"Show me machines where net hold was negative for more than 5 days in the last 30 days."

"Show me manufacturer performance ranked by the percentage of their machines that have held more than 2 points below house average for the last 3 months."

The Manufacturer Blind Spot

Receive an alert

Manufacturer Hit Rate Slipping

38% of Apex Interactive machines held 2+ points below the house average for 3 months, up from 22% last quarter.

Explore further

"Rank manufacturers by % of machines holding 2+ points below house average for 3 months, with days on floor."

"Show each manufacturer's monthly actual vs. theo hold for the last 6 months, for manufacturers with more than 10 machines."

"Which game themes from the same manufacturer are performing above house average at one property but below house average at another?"



Regular reports tell you what went wrong. Chata.ai tells you while there's still time to fix it.

What you get

Your operations team stays in control. Chata.ai connects to your existing CMS, using the machine minimums, hold thresholds, and time windows you set.



One cross-properties view

Compare every game, manufacturer and configuration across properties to spot what's working at one and not at another.



Plain-English investigation

"Which game themes held more than 2 points below the average for 3 straight months?" One answer, pulled from your verified meter data.



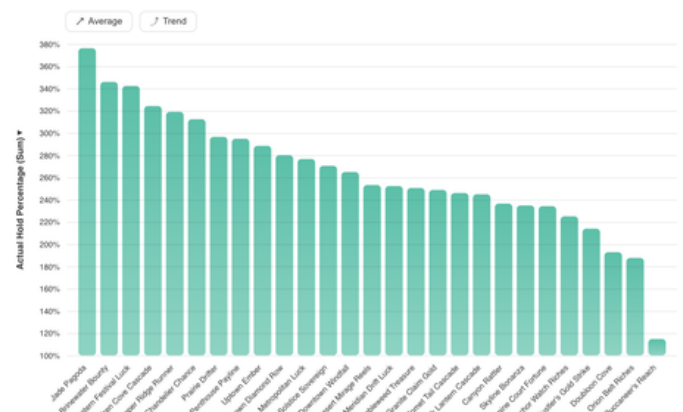
Alerts & deadline tracking

Sustained underholds, negative hold streaks, and manufacturer slippage – notify your team just in time.

Underperforming by Location

Golden Lantern has ranked in the bottom 25% at Black Diamond Casino but the top 50% at Riverside for 4 straight months, with 5+ machines at each.

Show themes in the bottom 25% at one property but top 50% at another for 3+ months, with deviation from house average.



Trust at every step

Every automated action is checked and approved by human.

ISO 27001 Certified
SOC 2 Type II Attested

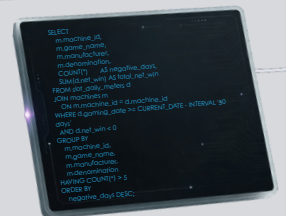
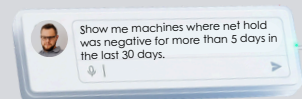
Sensitive data is masked before any question reaches the language model.

Audit trail: Every result traces back to the query and source data.



"Show Marcus Delgado's slot sessions since his \$250,000 marker was approved."

"Show <Player Name>'s slot sessions since his <Credit Line> marker was approved."



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What would this look like for your casino?

Book 20 minutes — we'll learn your setup and show you what's possible.



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